

ABSTRACT

A computer system and software are provided for customizing on-line computer services. An application is able to interact with a sub-system between which an interceptor system can be interposed. The interceptor system includes a proxy interacting with the application, a customization module interacting with the proxy and a dispatcher interacting with the customization module and interacting with the sub-system. A customization repository contains the customization module and interacts with a service and a client sharing the application and the sub-system. A control interacts with the customization repository and the service for causing customization of the service and the client by disposing the proxy to interact with the application and the dispatcher to interact with the sub-system.